

If you are using Internet Explorer to open Access Hayward and you are not able to do anything on it. Please follow these instructions:

1. On Internet Explorer open Access Hayward
2. Click on the little gear on the IE right top corner.
3. Select "Compatibility View Settings"
4. Uncheck the box "Display intranet sites in Compatibility View" at the bottom of the window.
5. Close the window

After that the window will refresh and Access Hayward will work as usual.

Thanks!

City of Hayward